

Our Mission

We are a public agency dedicated to providing a safe, high quality, reliable, and sustainable water supply to meet our community’s present and future needs in an environmentally sensitive and economically responsible manner.

Our Values

Our values represent the District’s culture and address the question “What do we stand for?”. Core questions accompany our core values and should be asked when major policy decisions are being considered by the Board and/or when day-to-day business actions are being conducted by our employees to determine if the decision/action is in conformance with our core values.

| Value | Core Value Question |
|--------------------------------------|--|
| Fairness, Honesty, and Ethics | Does the decision/action treat all concerned fairly, honestly, and ethically? |
| Customer Service | Does the decision/action reflect high-quality customer service? |
| Environmental Stewardship | Does the decision/action consider the impact to the environment and ways to protect it? |
| Collaboration | Does the decision/action promote collaboration with others? |
| Commitment & Dedication | Does the decision/action show commitment and dedication to support to the mission of the District? |

Our Primary Organizational Goals

Our goals are broad statements that illustrate our desired outcomes. These primary goals address the question “What does the District aim to achieve?”

- 1) **Water Resource Management and Sustainability**
Implement sustainable and environmentally protective solutions to meet the water supply needs of our customers and the community.
- 2) **Infrastructure and Delivery**
Maintain a reliable water infrastructure and delivery of high-quality, safe water.
- 3) **Community Engagement and Trust**
Establish and foster excellent relationships and communication with our customers, key stakeholders, and the community to build trust in our agency.
- 4) **Fiscal Responsibility**
Ensure fiscal responsibility.
- 5) **Customer Service**
Provide exceptional customer service.
- 6) **Workforce and Organizational Excellence**
Expand employee development, maintain workforce excellence, and support strong board governance.